



Harrison Cross

RESUME

ARANA HILLS QLD

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www.harrisoncross.com

PROFILE

Hey There! I'm **Harrison Cross**, an enthusiastic and outgoing person looking for **part-time** work, around **21 - 30+** hours a week. I've got a broad range of skills that I can bring to any role, and I'm always keen to learn something new. I'd love the chance to be part of your team and i can't wait to hear back from you!

Work Experience

Cross & Sons Carpentry - Handy Man **2015 - 2021**

I worked in my family's construction business, collaborating with my father, an experienced builder with over 50 years in the field, and my brothers as a Handyman/Trade Assistant. I specialized in renovating houses & apartments, handling tasks like installing insulation, tiles, and floorboards, assembling door jambs, and veranda construction. I also took on responsibilities such as removing concrete floors and refinishing old windows through sanding and painting. This hands-on experience has given me a versatile skill set in construction and renovation, ensuring precise and dedicated project execution.

Harrison Cross Designs - Website Developer **2021 - 2024**

I built a variety of custom websites for clients using platforms like WordPress, Shopify, and even custom coding. I focused on creating professional and user-friendly websites, making sure they meet or exceed client expectations. Whether using popular tools or custom programming, my goal is to deliver visually appealing and reliable websites that everyone can easily navigate and enjoy.

Premier Proline - Store Person & Welder **2022 - 2023**

I excelled as a Store Person, handling MYOB invoicing, goods dispatch, metal cutting, and plate manufacturing. I fabricated and repaired crane parts using detailed drawings, ensuring precision and reliability. I organized incoming goods, inspected shipments, and resolved discrepancies. I also led boundary report production and improved operational efficiency and inventory management. My precision and dedication made me a valuable team asset.

Scrooz Fastners - Pick & Packer **2024**

In my role at Scrooz Fasteners, I focus on checking which items need to be delivered and ensuring they are sent out efficiently. I handle the packing and labeling of each item, ensuring they are correctly prepared for shipment. I also weigh the packages to meet shipping standards. Once everything is ready, I send the packages out for delivery. My role is essential in making sure that orders are processed smoothly and reach our customers on time.

Coles - Team Member **2024 - Current**

As a casual team member in the dairy and meat departments at Coles, I contribute to the smooth operation of both sections. My responsibilities include retrieving stock from the fridge and freezer, transferring items from pallets to roll cages, and efficiently organizing products in their designated locations. In this fast-paced environment, I prioritise safety by following protocols, keeping the workspace clear, and ensuring proper stock rotation to reduce waste and maintain product freshness. I also conduct markdowns, gap scans, and stock counts to ensure accurate inventory management. Additionally, I assist in the meat department, helping to maintain stock levels and product presentation. I take pride in keeping the area clean by collecting waste for recycling and ensuring shelves are well-stocked, ultimately enhancing the shopping experience for customers.

EDUCATION

Certificate II in Retail Services

2020

Completed the Certificate II in Retail Services, which provided a comprehensive understanding of various retail roles and the dynamics of the retail environment. Gained practical skills in customer service, including effective communication and problem-solving techniques. Developed expertise in managing store operations, from merchandising and stock control to maintaining an organized store layout. The training emphasized the importance of delivering exceptional customer service and applying sales strategies to enhance the customer experience and drive store success.

RSA - Responsible Service of Alcohol

2022

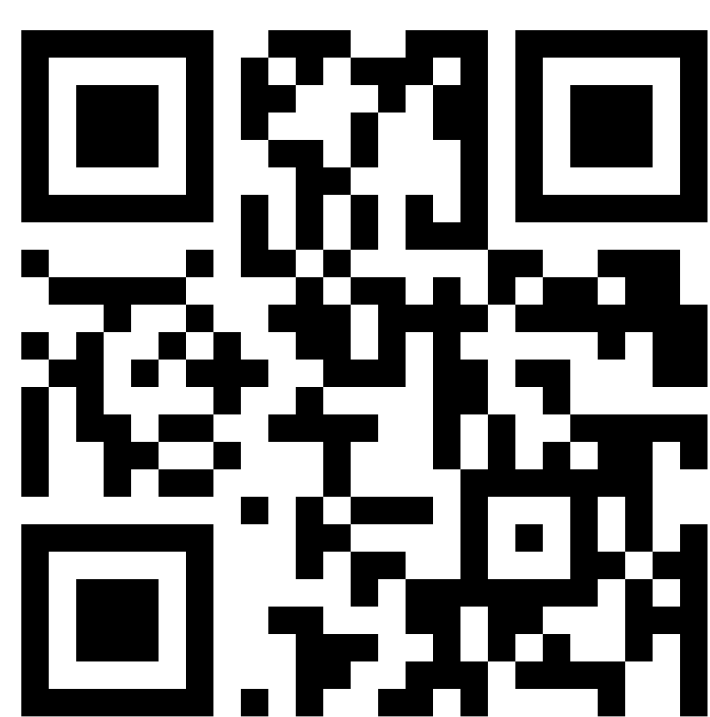
Achieved RSA certification, demonstrating a thorough understanding of legal and ethical responsibilities in the service of alcohol. Trained in the principles of responsible alcohol service, including identifying and managing intoxicated patrons, preventing underage drinking, and ensuring compliance with local liquor laws and regulations. Developed skills in promoting a safe and respectful environment for patrons while maintaining high standards of service. The certification underscores a commitment to upholding best practices in alcohol service and contributing to a positive, secure venue atmosphere.

Barista Level 1

2019

Completed Barista Level 1 certification, gaining foundational skills in coffee preparation and service. Trained in operating and maintaining commercial coffee machines, including cleaning and troubleshooting to ensure optimal performance. Acquired knowledge of coffee bean history and development, enhancing understanding of flavor profiles and brewing techniques. Developed basic coffee art skills, creating simple yet visually appealing designs to enhance the presentation of beverages and improve customer satisfaction. Focused on delivering high-quality coffee drinks that meet industry standards and customer preferences.

CHECK OUT MY RESUME WEBSITE FOR MORE INFORMATION



harrisoncross.com

SKILLS

HTML
CSS
JAVASCRIPT
BOOTSTRAP
J QUERY
WELDING

SOFTWARES

SHOPIFY
MICROSOFT 365
ADOBE EXPRESS
VS CODE
MYOB

INTERESTS

Web Development
Cooking